

Student Work Program Handbook (Assistantship)

Definition & Purpose

Student work plays an essential role in the daily operations of faculties, departments, centers, institutes, and offices at the Arts, Sciences, and Technology University in Lebanon. The mission of the student work program is to provide students—especially those with financial need—with on-campus employment opportunities. These jobs enable students to earn income that can be deducted from their tuition fees while also fostering professional and personal development skills.

The student work program is implemented by the Student Affairs Department under the supervision of the Director of Student Affairs, ensuring that student work aligns with university policies. This Student Work Guide outlines all relevant procedures for students, including applications, placements, working hours, compensation, rights and responsibilities.

Student Work Program

The student work program offers diverse job opportunities tailored to the needs of various faculties, departments, and offices within AUL. All students applying for the program must complete the required Student Work Program Application Form (Appendix A). These positions are significant, providing operational support to the university while allowing students to gain practical experience.

Why Apply for the Student Work Program?

The student work program supports students financially and helps them achieve academic and professional goals. Participation in the program offers the following benefits:

- **Financial Support**: Earn income that directly reduces tuition costs and pocket money.
- **Skill Development**: Acquire valuable skills that enhance academic performance and enrich students CVs, with supervisors serving as professional references.
- **Interpersonal Growth**: Build confidence and improve communication skills by engaging with faculty, staff, and peers.
- University Involvement: Develop a stronger sense of belonging and gain a deeper understanding of university resources.

Eligibility Criteria

Priority is given to students with significant financial need. The student work program is offered on a semester basis (fall, spring, and summer). To qualify, students must meet the following criteria:

- Be registered as an undergraduate student pursuing a BS, BA, BBA, BE, Teaching Diploma (TD). Graduate students in a master's program (MS or MBA) are eligible too.
- Have completed at least one semester at AUL, including transfer students.
- Be registered as a full-time student (minimum of 12 credits in fall/spring or 6 credits in summer), with exceptions for graduating students who require fewer credits.
- Maintain good academic standing, with no academic or disciplinary probation, no "Major less Status," and have a cumulative GPA above 2.8
- Submit a completed Student Work Application during the pre-registration period for each semester.

How to Apply?

Students must submit an application at the Student Affairs Department during the pre-registration period and follow up in the first week of the semester for results.

Key reminders:

- Priority is given to those with financial need and no full sponsorship.
- Student work hours are capped at:
 - o 40 hours per week for fall and spring semesters.
 - 24 hours per week for the summer semester.

Work hours on holidays or during university closures are excluded from the total. Supervisors will allocate hours based on availability and operational requirements.

The Director of Student Affairs should notify the HR department via email of every student assigned as a university assistant, including the start date.

Application Process

Applications for the Student Work Program at AUL must be submitted per semester during the pre-registration period. The Student Affairs Department will announce application deadlines through bulletin boards and official AUL email reminders. Students, including those currently employed under the program, are required to apply within the specified timeframe. It is important to note that students who are currently accepted to the program are not guaranteed a continuation for the following semester unless formally approved by the Student Affairs Department. Applications submitted after the deadline will be placed on a waiting list.

Students planning to register during the late-registration period must also submit their applications during pre-registration, not during late registration.

A standard application form (Appendix A) requires students to provide the following information:

- **Personal and Academic Details**: Semester, academic year, full name, student ID, campus, faculty, department, class, AUL email, and phone number.
- Work Preferences: Students should specify preferred work locations (e.g., specific office, department, laboratory) and any skills or techniques acquired through coursework or previous jobs that align with the position. Multiple preferences can be listed, and additional preferences can be added under "Others" if not included in the form.
- Language and Computer Skills: Proficiency in reading, writing, and typing in English and Arabic, along with computer literacy and relevant technical skills.
- Additional Remarks: Include any other relevant experience, skills, or knowledge not captured elsewhere on the form.
- **Signature and Submission Date**: The application must be signed by the student and include the date of submission.

Incomplete applications or those missing critical information will not be evaluated. Students are advised to review this guide thoroughly and provide all required details to ensure a fair chance for all applicants, particularly those with financial need.

Selection Criteria

The selection process for the student work program is managed by the Student Affairs Department. The following steps are taken to evaluate and prioritize applicants:

1. **Application Review**: The Student Affairs Department ensures all applications are complete. Incomplete or illegible applications are not considered.

- 2. **Eligibility Confirmation**: Student work assignments are finalized after the drop-and-add period to account for changes in credit hours and academic status.
- 3. **Financial Need Assessment**: The Director of Student Affairs collaborates with the Scholarship Committee to identify students with significant financial need and prioritize their applications.
- 4. **Student Notification**: Eligible students receive an acceptance letter, while those who are not eligible or whose applications are pending are informed of the reasons for their status.

Students are encouraged to contact the Student Affairs Department for additional guidance and updates on their application status.

Allocation of Student Work Hours

Student work hours at AUL are capped at 40 hours per week during the fall and spring semesters and 24 hours per week during the summer semester.

Students are not permitted to work during university holidays or closures and are not expected to make up for unfulfilled hours in a given week. Additionally, all work must be completed oncampus under supervision, as one of the primary objectives of the program is to provide a structured work experience that fosters learning and guidance.

If additional work hours are required, department heads must ensure the request aligns with their budget. Supervisors may submit requests to the Student Affairs Department for extra student workers if needed.

Commitment Agreement

To ensure clarity regarding responsibilities and expectations, first-time participants in the Student Work Program must sign a commitment agreement at the Student Affairs Department (Appendix B). A copy of the signed agreement is retained in the student's file, with another copy provided to the student.

Request for Reference Letters

Students may request reference or recommendation letters for future employment. Requests must be submitted to the Student Affairs Department allowing at least 48 hours for processing. The Director of Student Affairs will consult the student's direct supervisor to assess work performance before issuing the letter.

Duties & Responsibilities

The student must perform the duties outlined in the letter of appointment as follows:

- 1. Ensures that all stationary and necessary supplies are prepared for meetings and related activities.
- 2. Maintains office supply inventory, requesting replenishment as necessary.
- 3. Manages schedules and organizes files.
- 4. Stores documents and databases.
- 5. Performs other duties pertinent to this job requested by the dean/direct supervisor.
- 6. Maintains professionalism in all interactions with faculty, staff, and students.
- 8. Adheres to university policies on confidentiality, academic integrity, and workplace conduct.
- 9. Guarantees timely degree completion, balance between assistantship responsibilities and academic obligations.
- 10. Records attendance by punching in and out at the start and end of work hours.

Supervision & Evaluation

- Each student will be supervised by a designated faculty or staff member.
- Supervisors are required to give feedback, training as needed, and clear expectations.
- Formal evaluations by the direct supervisor will occur at the end of each semester and will be submitted to the Director of Student Affairs with comments from the Dean of the faculty when the assistant is assigned to a faculty.

Tips for Success in the Student Work Program

The program is integral to the university's daily operations, and students are encouraged to approach their roles with dedication. Given the competitive nature of placements, the following tips can enhance a student's success:

- 1. Familiarize yourself with all guidelines and deadlines related to the program.
- 2. Maintain a professional appearance and conduct.
- 3. Communicate respectfully with supervisors, peers, and other students.
- 4. Adhere to assigned responsibilities and complete tasks accurately and promptly.
- 5. Collaborate with your supervisor to create and follow a work schedule.
- 6. Minimize absenteeism and inform your supervisor of any necessary absences in advance.
- 7. Provide documentation when required, especially for academic reasons.

- 8. View on-campus work as a valuable opportunity to build references for future career pursuits. Failure to meet job expectations may result in termination and ineligibility for recommendation letters.
- 9. Review specific job requirements before accepting a position to ensure compatibility.
- 10. Avoid resignation or dismissal mid-semester.
- 11. Respect office property and maintain confidentiality.
- 12. Resolve conflicts promptly and professionally, involving supervisors when necessary.

By following these guidelines, students can make the most of their on-campus assistantship experience while contributing effectively to the university's operations.

Academic Standing & Termination

A student's assistantship may be terminated:

- If the GPA drops below 2.8.
- Inadequate performance on the job.
- Misconduct or breaking policies of the university.
- Loss of eligibility, such as dropping out of courses.

Leave & Absences

- A Student's assistantship must adhere to the academic calendar and work schedule agreed upon with the supervisor.
- Absences due to illness or emergencies must be communicated promptly.
- Permission from the supervisor is required for prolonged absences.

APPENDIX A Student Work Program Application



Graduate/Undergraduate Assistantship Application Academic Year 20 / 20

| (Mr.)(Miss)(Mrs.) | First Name | | | Middle Name | | | Famil | y Name |
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| Date of Birth | Place of Birth | | - | Kaid Place | | | Kaid l | Number |
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| Permanent Address | | Street Address | | | | Building Name | | |
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| Email Add | ress | | | Home | Phone | | Mobile | Phone |
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| Approved Rejected | | | | | | | | |
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| Department | | Busines | s office | | IT | S | tudent | |
| Shift to | | Date | | A | pproved b | <i>y</i> | | |
| Suspension from progra | ım on | | | | Reason | | | |
| Notified on | | | at | | | | | |
| Department | | Busines | s office | | IT | | tudent | |
| Special information: | | | | | | | | |

Academic Background

| Institution Name | Address | Academic Dates | Degree & Dates |
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| Professional Experience | | | | | |
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| Company Name | Address | Position & Dates | Salary | | |
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| 1. Have you submitted as | n application for undergra | nduate or graduate assistar | nt before? If yes, date: | | |
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| 2. Have you applied for t | financial support based or | n need through financial a | id office? | | |
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| 3. Special Skills: | | | | | |
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| 4. Hobbies: | | | | | |
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| 5. List of references (3 instructors or professors familiar with your academic qualifications): | | | | | |
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| 6. Make a brief statement about your professional career: | | | | | |
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Signature: Date:

APPENDIX B

Student Work Commitment Agreement

| I, | , ID | , confirm that I have been |
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| offered a Student Worl | k opportunity at (specify location) | for the |
| | mester and academic year) | |
| my maximum allowab | le working hours are (specify number of l | hours per week) |
| hours per week, and I | agree not to exceed this limit. | |
| I fully understand that work assistantship pro | this is not an official employment at the ugram. | university rather it's a student |
| and duties outlined the confidentiality of all in | d and understood the Student Work Guide erein, as well as those assigned by my sup aformation obtained during my employment the any documents or information unrelated | pervisor. I pledge to uphold the ent. Furthermore, I will not |
| demeanor, recognizing University in Lebanon | I commit to maintaining a professional, constitute that I represent both the office and the A (AUL). I will respond to inquiries from particles and the I will respond to inquiries from the I will respon to the I will respond to inquiries from t | erts, Sciences, and Technology parents, students, staff, faculty, or |
| without informing my | in actions, such as unauthorized use of the supervisor or designated staff, making unduring work hours, are prohibited. | |
| | ny agreed-upon work schedule and will no changes, including illness, late arrival, re sessions. | |
| university. If I decide t | lity and commitment are essential to the sto resign, I will provide at least one week resignation, I will not be eligible for another. | 's notice to my supervisor. I also |
| Student Signature & | Date: | |
| | | |
| Head of Student Affa | irs Signature & Date: | |